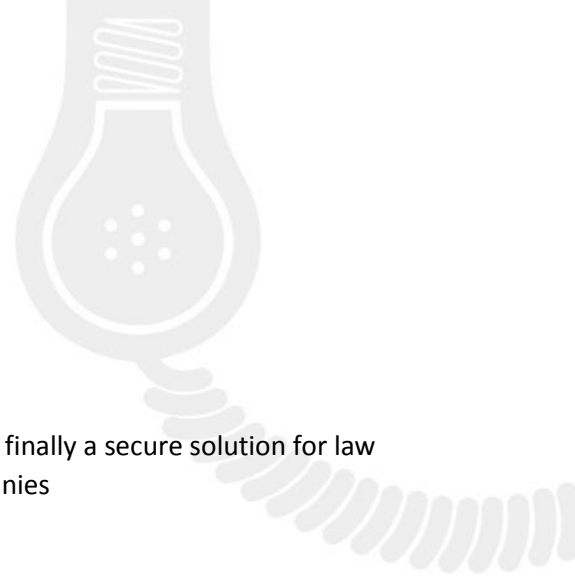


# TOP 10 THINGS TO KNOW ABOUT THE AVAYA IP OFFICE RELEASE 9.1



## 1. Security

- a. For the User:
  - i. remote phones, softphones now support SRTP – finally a secure solution for law offices, chartered accountants, insurance companies
  - ii. more secure user passwords
  - iii. CA certificates supported
- b. For the Administrator:
  - i. new password enforcement, password minimum lengths customizable
- c. For the IP Office:
  - i. interfaces can enforce SSL
  - ii. interfaces now automatically alarm on intrusion detection, attempts to connect with invalid credentials, or against extensions that don't exist
  - iii. attempts against non-existent extensions results in an alarm and logout
  - iv. brute force detection and prevention

## 2. Authorization codes

- a. Assignable to individual users
- b. Appears in SMDR records for cost accounting programs

## 3. MWI and full mailbox control for other users

## 4. Huntgroup Fallback enhancements

- a. More locations to fallback to (users & shortcodes are acceptable now – not just huntgroups)

## 5. Time Profile as applied to Huntgroup “latch” adjustable from telephony set interface and shortcode

- a. Set, clear, and set active until next change makes temporarily over-riding time profiles on huntgroups similar to the override on a programmable thermostat

## 6. IP Terminal enhancements

- a. Granular failover: Decide which sets fail to which IP Office
- b. Easy Time Zone Control: Define locational settings, time zones, and assign to certain IP Sets
- c. SIP device “auto answer” supported – PAGING to SIP phones that support RFC5373

## 7. OneX enhancements

- a. Conference scheduling widget:
  - i. set personal conference code, invite participants via email from widget, ensure no conflict with other conferences
  - ii. Administrator ability to customize the conference invitation message
  - iii. On demand start of conference
- b. Visibility of 5 huntgroups - queued calls, who's in the queue, ability to answer, similar to call center product

## **8. Voicemail Pro enhancements**

- a. EWS – Exchange Web Service – New engine allows message integration with Exchange or Exchange in the Cloud
- b. New IMAP secure interface supports TLS/SSL
- c. Selective backup/restore: backup only certain users/huntgroups (only on linux-based VMPro)
- d. Beautiful new Web interface allows you to configure many parameters that were previously only available through Voicemail Pro Client

## **9. NEW PRODUCT: Web Collaboration**

- a. Launches from client application: OneX, Avaya's Outlook Client, Flare, Avaya Communicator, direct through browser URL
- b. Requires VMPro, and OneX to function
- c. Needs a system license: web collaboration; Needs a user-license: Office worker or better
- d. Runs in Linux application server, or Server Edition
- e. Whiteboard functionality, and share files with other participants
- f. Control panel when the conference is launched is similar to WebEx – mute, boot, etc... controls
- g. Integrates the audio conference with your personal conference (See OneX enhancements above)

## **10. Web Manager enhancements**

- a. New interface gives us an active depiction of ports on the IPO, activity, etc...
- b. More functionality for configuring users, huntgroups
- c. Web Manager is finally a valid replacement for Manager with regards to 90% of what needs to be done on an IP Office